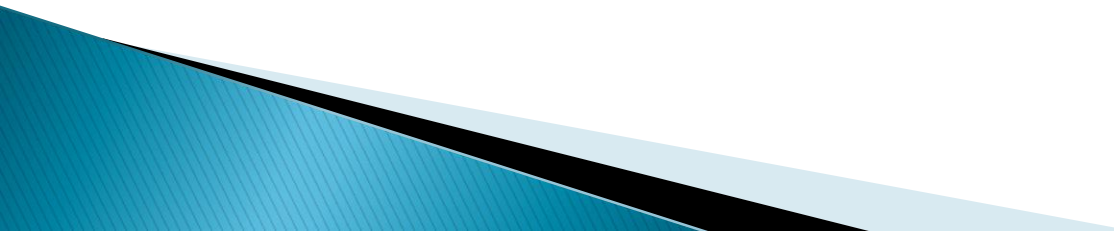


Patient-Centered Medical Home Pilot Project

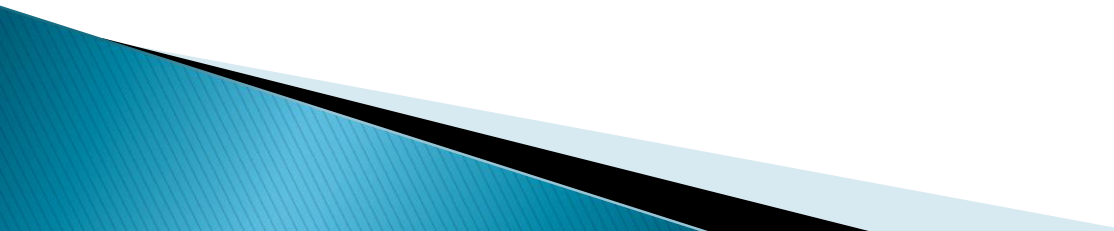
Connecticut Academy of Family Physicians
Hartford Marriott Farmington
June 2, 2011



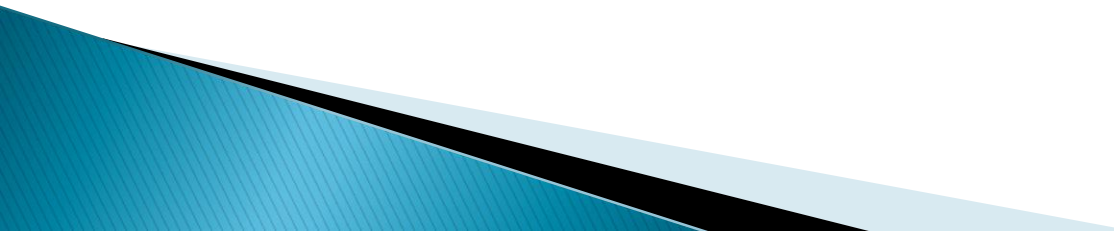
Why pursue Patient-Centered Medical Home (PCMH) recognition?

- ▶ Financial Incentives—Physician Quality Reporting Systems (PQRS), Meaningful Use (MU) of EHRs
 - ▶ Recognition of peers, patients, and payers
 - ▶ Improve quality, safety, value of services
- 

Qualidigm's Experience Working with Primary Care Practices (PCPs)

- ▶ Multiple Medicare-sponsored Quality Improvement projects with PCP offices
 - ▶ Subcontractor to eHealthConnecticut to assist physicians in achieving meaningful use of electronic health records (EHRs)
 - ▶ NCQA recognition as PCMH training and support for individual practices
- 

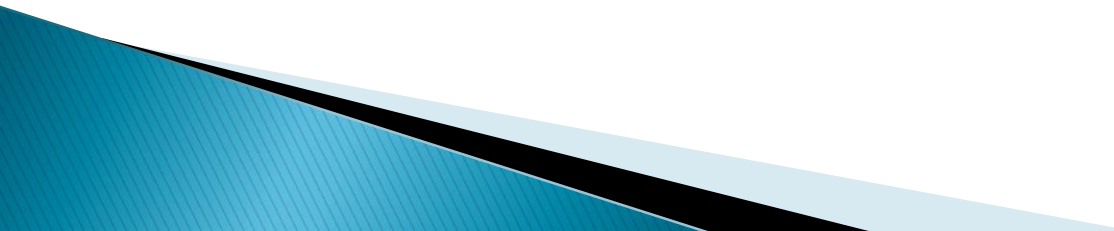
EHR Experience

- ▶ Selection and implementation of EHRs
 - ▶ Redesign of workflow processes
 - ▶ Extraction of EHR data
 - ▶ Analysis/validation of EHR data
 - ▶ Creation of performance reports
 - ▶ Providing feedback on performance data
- 

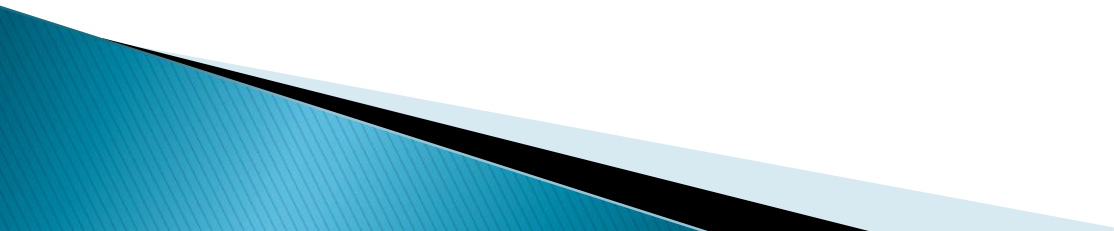
Physicians Foundation PCMH Pilot Project

- ▶ Assist 20 practices in achieving Level III National Committee for Quality Assurance (NCQA) recognition as a PMCH

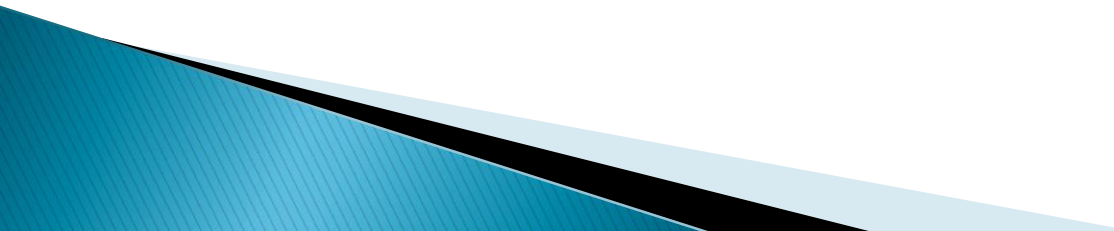
Physician Foundation Patient-Centered Medical Home Pilot

- ▶ Practice-specific needs assessments
 - ▶ Nine live webinars over six months (3/11–8/11)
 - ▶ Weekly conference calls
 - ▶ Sample policies and procedures, templates
 - ▶ Website links to NCQA, CSMS, CSMS-IPA, and Physician Foundation
 - ▶ Practice-specific document review
- 

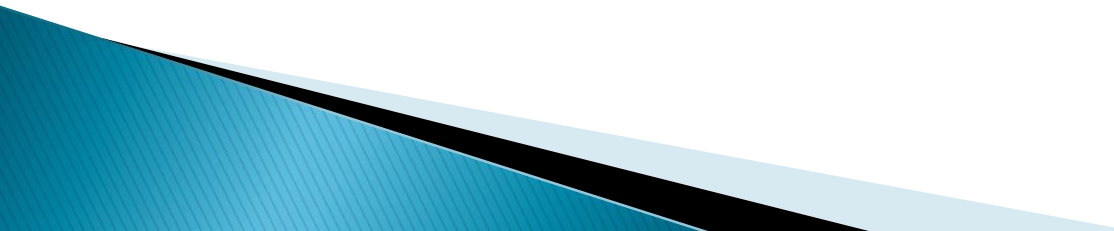
What is required of the practice?

- ▶ Complete self assessment for 2008 or 2011 NCQA Standards for PCMH
 - ▶ Computer system with EHR, PMS, electronic prescription writer, Microsoft Word and Excel, e-mail, and internet access
 - ▶ Staff with the ability to use computer systems
 - ▶ At least four hours per week (MD and staff) for work on PCMH activities
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Lessons Learned

- ▶ Practice transformation is required!
 - ▶ Self assessments frequently optimistic
 - ▶ Time requirement highly variable
 - ▶ Teamwork is required
- 

How to Get Started

- ▶ Review 2008 or 2011 NCQA Standards and Guidelines
 - ▶ Assess current practice workflows
- 

Contact Information

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